



# Royal Institute of Management & Advanced Studies

Approved by All India Council of Technical Education(AICTE), New Delhi

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Ref.:-RIMS/ / /

Date:

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06.01.2021

## OMBUDSMAN AND GRIEVANCE REDRESSAL CELL

### ACADEMIC YEAR 2020-21

The Grievance Redressal Committee has been constituted with the Objective of resolving the grievances of Students, Parents and others. Royal Institute of Management and Advanced Studies has established an effective cell to redress Staff and Students grievances as follows:

1. Name	Department	Position
2. Dr. Ubed Afzal	Principal / Director	Chairman
3. Dr. Pravin Mantri	MBA Department	Member Secretary in General
4. Dr Amit Sharma	MBA Department	Members
5. Mr. Rahul Soni	MBA Department	Member
6. Mr. Prafull Upadhyay	MBA Department	Member
7. Dr. Manish Soni	Pharmacy Department	Members

#### **The Committee formed will deal with the complaints as listed below:**

1. Complaints of alleged discrimination of students, from the Scheduled Castes, Scheduled Tribes, Other Backward Classes, Woman, Minority or Disabled categories.
2. Delay in examination form, Practical Exam, Internal Exam, Issuing Mark-sheet that specified in the academic calendar.
3. On provision of student Amenities as may have been promised or required to be provided by the Institution.
4. Denial of quality education as promised at the time of admission or required to be provided.
5. Harassment and victimization of students, including sexual harassment.



Dr. Ubed Afzal  
Director